



TECHNOLOGY & IMPLEMENTATION

Global-Online is a perfect tool for any higher education institution due to the flexibility of the software and advanced technology that allows compatibility with other campus systems and programs.

- Available from anywhere and anytime
- No local components are required
- Database, browser, and operating system independent
- Java development – widely used and future-proof development environment
- MS Office and Open Office support
- Automated data exchange with third-party systems (REST/SOAP)
- Various SSO technologies
- Data exchange based on standardized interfaces

SAAS – DATA HOSTING AT SOP DATA CENTER

The software and database containing your data are hosted in worldwide data centers, depending on the location of the customer, the EU in ISO-certified data centers in Vienna, Austria directly by SOP, South America - data center in Sao Paolo, North America - data center in Ohio and in Austria for the rest of the World. Customers need no local installations, just Internet access, and a web browser.

Two hosting options are available: in a high-availability cluster or isolated on a dedicated instance.

INHOUSE/ON-PREMISE – DATA HOSTING ON THE SERVER OF THE CUSTOMER

The software is installed on a server of the customer. Hardware, software, as well as database system on the server are provided and maintained by the customer.



WHY GLOBAL-ONLINE?

Multifunctional software to manage your mobilities, partnerships, finances, marketing, and recruitment processes. Global-Online will make your day-to-day work easier and ensure that your global operations run smoothly.

- Active support for the full digitalization of your internal processes
- In-depth IT expertise combined with industry-specific knowledge and experience
- High flexibility and individual process customization
- Providing superior project management and fast implementation of the customer's requirements
- Compliant data privacy management (GDPR and local high-level-data protection standards)
- Easy-to-understand role-based administration and extensive personalization
- An active and growing global community

Visit our website for more information:

www.sop.co.at/en/higher-education-institutions/global-online

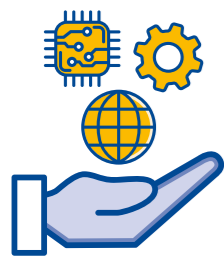
SOP

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THE LEADING SOFTWARE SOLUTION FOR THE DIGITAL MANAGEMENT OF INTERNATIONAL PARTNERSHIPS, AGREEMENTS AND COOPERATION PROJECTS



GLOBAL-ONLINE

A web-based software solution designed to minimize manual work and increase the productivity of any team through paperless processes, high efficiency, and customization.

All-in-one system for mobility management, recruiting, partnership management, collaboration management, financial management, marketing & communications, crisis management, reporting & statistics, and more.

FLEXIBLE PROCESS MANAGEMENT

Global-Online supports the management of mobility, recruitment, and admission processes for students, teachers, interns, visiting scholars, and staff.

MOBILITY MANAGEMENT

The entire mobility process in a customized pipeline for the International Office and an interactive workflow for the applicant.

- Unlimited, flexible online forms
- Online search portal and partner map
- Dynamic working tools – Workflow & Pipeline
- Digital Learning Agreement
- Emergency-response management
- Many bonus features

RECRUITMENT

Global-Online supports the coordination of the entire admissions process with customized interactive workflows for all parties involved. The software helps to recruit applicants and allows to present online the range of courses offered with bachelor, master, and doctoral programs.

COOPERATION MANAGEMENT

The internationalization strategy of a higher education institution can be implemented and monitored in an efficient way with the help of practical tools.

The software is equipped with simple and reliable tools to manage all types of data related to international cooperation: partnerships, collaborations, and agreements.

- Electronic files for each partner
- All agreements assigned to each partner
- Interactive statistics

- Workflow for partnerships and agreements
- Interactive partner map

FINANCE MANAGEMENT

The budget planner of Global-Online facilitates strategic financial planning and helps manage all data relevant to the budget. Global-Online offers numerous tools for efficient grant management. The software also supports popular e-payment platforms such as Paypal, Saferpay, PayEx, and Monetico.

MARKETING, EVENTS & CRM

The software includes features to manage agents and events, attend conferences or meetings, upload documents, or share notes with other users. The CRM features allow users to launch email campaigns, connect to social networks, manage leads, and monitor marketing-related tasks. A calendar is also available to help users get organized.

ACCOMMODATION MANAGEMENT

Within Accommodation Management, managers can assign applicants to available accommodations. Alternatively, applicants can view all available lodgings (with detailed descriptions, pictures, price information, and other conditions) and book them directly. All administrative tasks of Accommodation Management may be incorporated into the Interactive Pipeline.

CRISIS MANAGEMENT

With Global-Online, you can easily handle emergency situations and ensure the safety of your travelers. A comprehensive travel log can be kept in the system.

- Trip registration form for travelers to register the trip
- Registration and tracking of all travelers
- Destination risk level information
- Emergency contact methods with action link
- Other pre-defined actions in case of unconfirmed security

REPORTS AND STATISTICS

Reports and statistics can be generated for internal and external purposes at the touch of a button. Furthermore, all reported and statistical data can be exported in the usual formats. In addition to the table view, the data can also be displayed in a graphical format using the Dashboard Designer.

COMMUNICATION

An essential aspect of contact management is communication and correspondence tracking. With Global-Online, you can stay in touch with all your partners and applicants using practical and simple tools.

- Create visually appealing email templates
- Send emails directly from within the software
- Send reminders, questionnaires, and feedback
- Track previous communications



„SOP's support team is friendly, customer-oriented, always available and easy to communicate with. They strive to find solutions, welcome suggestions for improvement and offer reliable and expedient help both for day-to-day use and in critical moments.“

Student Mobility, University of St. Gallen